

Bankers Hall *Club*

BANKERS HALL CLUB COURT BOOKING RULES

- Bankers Hall Club Squash members can book courts up to 5 days in advance while Fitness members can only book courts on the same day.
 - Club squash members are allowed to have one prime time booking in advance over a five day period.
 - Executive squash members are allowed to have two prime time bookings in advance over a five day period.
- All squash members can book courts via GigaSports online or through our Members Services staff at the front desk. Fitness members do not have online booking access.
- All members may book courts with other members or with a guest. When booking with a guest please ensure that the guest's name is entered into the booking site.
- Members who have not checked in 15 minutes past the start of the court time will be considered a 'no show.' A 'no show' will be considered in violation of the court booking policies and both names on the booking will be subject to penalty. If the court is not in use and the member has checked in, they are entitled to keep the court.
 - If one or both players are more than 15 minutes late for their court booking that court is considered open for anyone to use.
- The names that appear on the court booking are expected to be in fact the people playing on the court. No person may book a court using another member's name. Failure to comply to this is a violation of the court booking policies and subject to penalty.
- Back to back court bookings are not permitted in advance but are permitted on the same day at any time of day. The expectation though is if you do book a back to back court that both players are in fact using both court times for all of, or the vast majority of the 90 minutes. Failure to do so will be considered in violation of court booking policies and subject to penalty.

- In the event of a person not being able to appear for their court time, that booking must be cancelled within 30 minutes before the court time. Anyone who has not cancelled or did not show up for their court time will be regarded as a no show and will be considered in violation of the court booking policies and subject to penalty.
- Repeated name changing on the booking sheet is not acceptable and will be considered in violation of the court booking policies and subject to penalty.
- Please respect your opponents and fellow members by refraining from the following:
 - Excessive and loud profanity on the court or the court area.
 - Spitting on the court or belching on the court.
 - Excessive and aggressive racquet throwing.
 - Using the glass wall as a way of stopping your momentum or as a way of launching yourself towards the ball.
 - Any other behavior deemed to be offensive towards members and/or staff.
- Penalties for any of the above items will have the following implications:
 - First infraction - verbal or written notification confirming the infraction and a reminder that further infractions will result in the loss of booking and playing privileges.
 - Second infraction - written notification confirming the infraction and that a third infraction will result in the loss of booking and playing privileges.
 - Third infraction - loss of booking and playing privileges for one week.
 - Fourth infraction - loss of booking and playing privileges for one month.
 - Infractions will fall off the system after one year.

It is the hope that all squash members respect the booking rules and are aware these booking rules are in place to ensure that all members have fair and equal access to the courts as well as for all members and guests to enjoy the squash atmosphere at Bankers Hall Club.